

# GDPR INFORMATION FOR CUSTOMERS

DP-1009



## Information pursuant to Art. 13 et seqq. of the EU General Data Protection Regulation (GDPR)

Dear Customer,

Please find below information according to Art. 13 et seqq. GDPR concerning fair and transparent processing of your personal data and concerning your rights as a data subject pursuant to Art. 15-22 GDPR.

### Who is responsible for data processing and whom can you contact if you have any questions?

Kelvin Hughes Ltd Trading as HENSOLDT UK  
Voltage, 6 Mollison Avenue  
Enfield, EN3 7XQ, United Kingdom  
Tel.: +44(0)1992 805200

To contact the competent data protection officer, please send an email to:

Email: [uk.dpo@hensoldt.net](mailto:uk.dpo@hensoldt.net)

### Why does HENSOLDT process personal data?

HENSOLDT collects contact details freely provided by you, which may include your name, address or company information. Such data is processed in order to, for example, establish a contractual relationship and provide the relevant services. Pursuant to Art. 6(1)(b) GDPR, your data must be processed in order to enter into and perform a contract. In addition, pursuant to Art. 6(1)(f) GDPR, it may be necessary to process your data in order to protect our legitimate interests, e.g. for management purposes, internal communications and other administrative purposes. Our legitimate interests are based on the fulfilment of the mutual obligations under the contract entered into between you and us. The data is also processed for advertising and marketing purposes if you have consented to such processing. You may withdraw your consent to processing for advertising and marketing purposes at any time. We will endeavour to keep your personal data accurate and up to date and to not keep the information for longer than is required by law.

### What types of data are processed by us?

We process the following categories of data: master data (e.g. name, address), communication data (e.g. phone number, email address) and contract data (e.g. commencement and end of contract).

### To whom is your data transmitted?

Access to your data is only granted to those HENSOLDT Group functions that need to know it in order to fulfil our obligations. We only transfer your data to a third-party service provider if this is necessary to perform a contract.

### Is data transmitted to a third country or an international organisation?

Your data is generally not transmitted to a country outside the EEA. If a service provider in a third country is used for data processing, they are required to guarantee a level of protection corresponding to that of the EU.

### How long do we store your data?

Three years after the business relationship has come to an end, we will verify whether we still need your data and whether the erasure of the data is precluded by statutory retention obligations.

### Is there an obligation to provide data?

Processing the data collected is necessary in order to enter into a contract between you and us and to perform this contract. If we cannot process the data, we are unable to comply with our contractual obligations to you. If you object to your data being processed, we will have to terminate the contract, unless you only object to your data being processed for advertising and marketing purposes.

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## What data protection rights may be exercised by you?

If the legal prerequisites are met, you are also entitled to exercise the following rights pursuant to Art. 15 to 22 GDPR:

**Right to access, rectification, erasure, restriction** of processing, data portability. Moreover, pursuant to Art. 13(2)(b) in conjunction with Art. 21 GDPR, you have the **right to object** to data processing if the requirements of Art. 6(1)(f) GDPR are met.

Pursuant to Art. 77 GDPR, **you are entitled to lodge a complaint** with the supervisory authority if you think that your personal data is not being processed in a lawful manner.

The address of the supervisory authority responsible for our company is:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Website: <https://ico.org.uk/>

## Information on your right to object pursuant to Art. 21 GDPR:

If there are grounds for objection that relate to your particular situation, you are entitled to object at any time to your personal data being processed according to Art. 6(1)(f) GDPR (data processing based on a consideration of interests). If you lodge a complaint, we will cease processing your personal data, unless we are able to provide documentary proof of compelling legitimate grounds which require such processing and override your interests or if processing this data is required to assert any claims or to defend any rights.

You have the right to object at any time to the processing of your personal data for advertising purposes. If you object to processing for advertising purposes, your personal data will no longer be processed for those purposes.

An objection may be sent to the following address, without any formal requirements:

Email: [uk.dpo@hensoldt.net](mailto:uk.dpo@hensoldt.net)